

MEDICAL PRACTICE VISIBILITY REPORT

Fewer calls. Better-prepared patients.

Prepared for Boundary Park Medical Centre

Prepared by Justin Ip, VEDA NINE 2026-08-16



— THE QUICK READ

This is not about attracting more patients. You already have more than you can take. The question is simpler: **can people who need this clinic actually find it, and is what they find correct?**

- **There is no clinic-owned page anywhere.**
- What exists instead are outside listings the clinic doesn't control, several of them disagreeing on hours and whether it takes walk-ins.
- A sick patient checking their phone gets sent to the wrong place at the wrong time, by a page the clinic can't correct.
- All of it is fixable, most of it quickly, and none of it changes how the clinic runs or who it sees.
- **The same fix answers a bigger question: who practises here after the current doctors stop?** A physician deciding where to work looks you up first, same as a patient does.

Four gaps, all fixable.

Invisible to a new doctor

A doctor deciding where to practise looks you up first.

No website. No roster. No page describing the practice. Comparable Surrey clinics publish all of it, one even recruits doctors on its site.

The old answer is "new grads don't want a practice like this." That shifted. Since BC's new payment model launched in February 2023 there are **1,001 new family doctors** in the province, and **more than 600,000 people** have been attached to a primary care provider, still growing by about 4,000 a week. Physicians are looking again, at the practices they can actually find.

Source: BC Ministry of Health news releases **2025HLTH0013-000194** and **2026HLTH0018-000361**, at news.gov.bc.ca. Both figures are quoted, not estimated.

No owned website

Everything points somewhere you don't control.

Google's own listing flags "Add website." Beyond Google, **eight pages on six other sites** carry this clinic's information, and not one of them is the clinic's: **Cortico** (two separate listings), **Medimap** (two, one of them titled "CALL FOR APPOINTMENT"), **Pathways**, **HealthLink BC**, **OATRx** and **Doctr.ca**. Cortico and Medimap each contradict themselves.

3.3★ 148 reviews

The one public signal sits under 3.5.

It is not a verdict on the care, but it is the first thing a worried parent sees before calling, and the first thing a physician weighing whether to join reads too. A number this close to three stars carries more weight than it should, because there is nothing else public to set beside it.

Phone is the only channel

"Can you see me today?" ties up the front desk.

Urgent-care capacity is a same-day call, so it cannot be published in advance. Every patient still has to phone in and ask, one at a time.

What the others are getting right.

Checked on each clinic's own site. None of it is new or unusual; it is the standard in this area, and every row is something Boundary Park doesn't offer today.

CLINIC	WHAT THEY HAVE	BOUNDARY PARK
iCollab Healthcare Sullivan & South Surrey	The most complete site in the market: physician roster, patient FAQ, booking, six neighbourhood pages, a section built to recruit doctors.	None of it
CityMed Health Surrey & White Rock	A page per procedure in plain language, online booking, prescription transfer.	None of it
Sullivan Medical Surrey	24/7 booking, a named doctor roster, a published cancellation policy.	None of it
Hilltop Medical South Surrey	Real hours down to the lunch closure, new-patient page, fees, careers page.	None of it

Boundary Park Medical Centre

Has the hard part already: a real patient base, 148 reviews, family-practice continuity. Just no page of its own to show any of it.

No website

The gap isn't patients, and it isn't capability. Four clinics spent the last few years publishing what they do. Boundary Park has been doing the work without publishing any of it.

This is what a patient sees.

Nine pages carrying this clinic's information, all found searching its own name, then the four Surrey clinics from the comparison. Captured August 15, 2026. Not opinions, just what is actually there right now.

Click your doctor's name for details.



[Dr. Howard Tang](#)



Boundary Park Medical Centre
115 - 6350 120th Street
Surrey



[Dr. Urbain Ip](#)



Boundary Park Medical Centre
115 - 6350 120th Street
Surrey



[Dr. Norman Dang](#)



Boundary Park Medical Centre
115 - 6350 120th Street

2 • PATHWAYS DIRECTORY, DOCTOR ROSTER

The one place your doctors' names appear at all: Dr. Tang, Dr. Ip, Dr. Dang, on someone else's site, in a directory the clinic does not control.

Source: pathwaysmedicalcare.ca. Captured August 15, 2026.

[For Clinics](#)[For Patients](#)[Resources](#)[Sign in](#)[Vancouver, BC](#)[Home](#) > [Clinics](#) > [British Columbia](#) > [Surrey](#) > **Boundary Park Medical Centre**

We update this information regularly but it can still contain outdated or incorrect info. [Let us know if you notice any errors](#), so we may correct them. [Read more](#)

Boundary Park Medical Centre

6350 120 Street-Scott Road, Surrey, British Columbia

Do you work at Boundary Park Medical Centre?

Claim this listing to manage your clinic's info, help your patients access care, and get free admin automation tools. Or learn more in a demo with our team.

[Claim this listing](#)[Book a demo](#)

[Just want to correct something? Report an error](#)

About the Clinic

Boundary Park Medical Centre is a medical clinic located in Surrey, BC.



Distance
22.3 kms



Local Time
1:33 AM (PDT)

Location



Address
6350 120 Street-Scott Road, Surrey, British Columbia, Canada

3 · CORTICO LISTING, VERSION ONE

Blank and unclaimed. No hours, no doctors, one generic sentence, a banner inviting anyone to claim it.

Source: cortico.health. Captured August 15, 2026.



Home > Clinics > British Columbia > Surrey > **Boundary Park Medical Centre (By Appointment Only)**



We update this information regularly but it can still contain outdated or incorrect info. [Let us know if you notice any errors](#), so we may correct them. [Read more](#)

Boundary Park Medical Centre (By Appointment only)

115-6350 120th Street, Surrey, British Columbia

• **Closed Today**

Do you work at Boundary Park Medical Centre (By Appointment only)?

Claim this listing to manage your clinic's info, help your patients access care, and get free admin automation tools. Or learn more in a demo with our team.

[Claim this listing](#)

[Book a demo](#)

[Just want to correct something? Report an error](#)

About the Clinic

Boundary Park Medical Centre in Surrey, BC offers primary care, in-person, telephone, and video appointments.



Distance
22.3 kms



Local Time
1:33 AM (PDT)

Patient & Visitor Experience

Best Fit Patients

Patients seeking primary care can book appointments via in-person, telephone, or video, among other specialized services.

Instructions

1. Please review general tips about how to prepare for a video or telephone appointment with your provider.

Location



Address
115-6350 120th Street, Surrey, British Columbia, Canada

Hours of Operation

Contact Boundary Park Medical Centre (By Appointment only) during open hours.

Monday	9:00 AM – 1:00 PM
Tuesday	9:00 AM – 1:00 PM
Wednesday	9:00 AM – 1:00 PM
Thursday	9:00 AM – 1:00 PM
Friday	9:00 AM – 1:00 PM
Saturday	Closed
Sunday	Closed

**Hours may vary; please contact the clinic to confirm.*

4 • CORTICO LISTING, VERSION TWO

A second, separate listing for the same clinic. This one publishes hours (9:00 to 1:00) where the first shows none at all, and writes the address differently. Also unclaimed.

Source: cortico.health. Captured August 15, 2026.



[Walk in clinics](#) > [Boundary Park Medical Centre](#)



Boundary Park Medical Centre

Physical Clinic · [Walk In Clinics](#)

In-Person

Virtual

Phone

6350 120 Street, Surrey, BC

Opens 9am Today

Book an appointment

Wait Time

Opens 9am Today

Clinic Closed

Book Appointment

Contact info

604-591-6300

6350 120 Street

Surrey, BC

Hours

Monday	9:00 AM - 5:00 PM
Tuesday	9:00 AM - 5:00 PM
Wednesday	9:00 AM - 5:00 PM
Thursday	9:00 AM - 5:00 PM
Friday	9:00 AM - 5:00 PM
Saturday	9:00 AM - 4:00 PM
Sunday	Closed

Book Appointment

Highlights

About

Services

Reviews

Location

About

Boundary Park Medical Centre is a walk-in medical clinic located in Surrey, BC. Our clinic is staffed with experienced and knowledgeable medical professionals who are dedicated to providing quality care to our patients. We offer a wide range of services, including diagnosis and treatment of minor illnesses and injuries, physical examinations, immunizations, and more. Our clinic is open seven days a week, with extended hours for your convenience. At Boundary Park Medical Centre, we understand that when you or a loved one is feeling unwell, you want to be seen as soon as possible. That's why we offer walk-in services, so you can get the care you need without having to wait for an appointment. Our clinic is equipped with the latest medical technology and our staff is committed to providing the highest quality of care. At Boundary Park Medical Centre, we treat a variety of symptoms and issues, including colds and flu, sore throats, earaches, rashes, allergies, asthma, and more. We also provide physical examinations, immunizations, and travel vaccinations. Our experienced medical professionals are here to help you get the care you need. If you're looking for a walk-in medical clinic in Surrey, BC, look no further than Boundary Park Medical Centre. Our experienced and knowledgeable medical professionals are dedicated to providing quality

5 • MEDIMAP

Calls the clinic “walk-in,” says it is open seven days, then lists Sunday as closed on the same page. A third set of contradicted hours.

Source: medimap.ca. Captured August 15, 2026.

Boundary Park Medical Centre



[View Providers at this clinic](#)

 604-591-6300

 115 - 6350 120th Street, Surrey, BC

Not currently accepting new patients for primary care 



Appointments



In Person



Telephone



Video

To Book

- Call our office



Clinic Information

- **Not currently accepting new primary care patients for ongoing care.** If you are looking for a family doctor or nurse practitioner please register online [here](#).
- Please review these [GENERAL TIPS](#) about how to prepare for a video or telephone appointment with your provider.



Clinic hours

MON

TUE

WED

THU

FRI

SAT

SUN

9:00 am -
3:00 pm

9:00 am -
3:00 pm

9:00 am -
3:00 pm

9:00 am -
3:00 pm

9:00 am -
3:00 pm

9:00 am -
1:00 pm

9:00 am -
1:00 pm



Resources

- Take a look at the [Surrey – North Delta Pathways Community Service Directory](#) for general information about local services, useful handouts and videos.



Language spoken in addition to English

6 • PATHWAYS LISTING

A fourth set of hours (9–3 weekdays), matching none of the others.

Source: pathwaysmedicalcare.ca. Captured August 15, 2026.

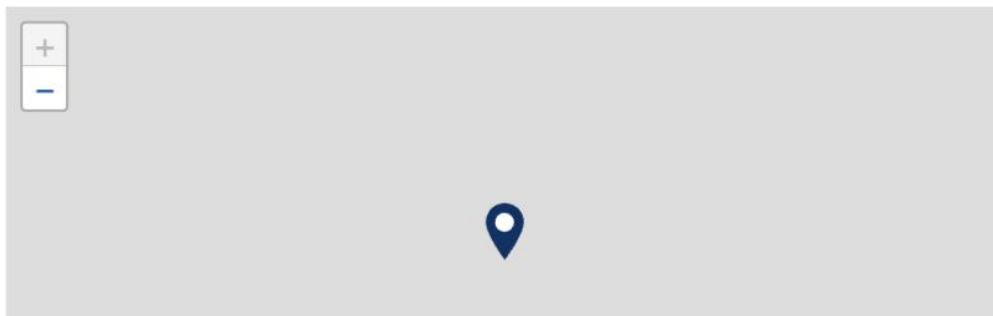


Boundary Park Medical Centre

[Home](#)

Provides healthcare for individuals and families at community-based family practice clinics. Patients can get care from their primary care provider, either a family doctor or a nurse practitioner, and their teams.

Family practice clinics provide ongoing care such as general checkups, chronic disease management, reproductive and sexual health, disease prevention, mental health and wellness, and children's health. Care at a family practice clinic is available to patients who are attached to a family doctor or nurse practitioner at the clinic.



7 • HEALTHLINK BC

Generic government boilerplate. No hours, no doctor names, nothing specific to this clinic.

Source: healthlinkbc.ca. Captured August 15, 2026.

BP

Boundary Park Medical Centre

Boundary Park Medical Centre is located in Surrey you can find a clinic manager at 604-591-6300 who will attend to your health care needs and prescriptions refills.

We've been not able to confirm their details nor this clinic has contacted us for verification.

Boundary Park Medical Centre fax number is and the email address is not specified.

If you would like to visit their address is 6350 120 Street #115, Surrey, British Columbia, V3X 3K1.

Open Hours

Services

Email This Pharmacy

Sunday	Not Specified
Monday	Not Specified
Tuesday	Not Specified
Wednesday	Not Specified
Thursday	Not Specified
Friday	Not Specified
Saturday	Not Specified

Contact Details

Location: 6350 120 Street #115, Surrey, British Columbia, V3X 3K1

Phone: 604-591-6300

Claim This Listing

Rate This Clinic

Your Rating For Walth Health

Staff	Punctuality
★★★★★	★★★★★
★	★
Helpfulness	Knowledge
★★★★★	★★★★★
★	★

What type of Visit was it?

- ☒ In Person
 ☐ Telephone
 ☐ Real time Video
 ☐ Other

Comment

Please leave a comment with

[Home](#) / [Clinics](#) / [Boundary Park Medical Centre](#)

Boundary Park Medical Centre

1,000.0km • 6350 120 Street, Surrey, BC, V3X3K1

Closed • Opens 9:00 AM Monday

[☆ Write a review](#)[📄 Claim this profile](#)[🚩 Report a problem](#)[Book Visit](#)[Info](#)[Services](#)[Reviews](#)

Get in touch with the clinic in the following way



Contact information

Contact the clinic through their website or phone number

[\(604\) 591-6300](tel:(604)591-6300)



Walk-in

Visit the clinic

1,000.0km • 6350 120 Street, Surrey, BC, V3X3K1

Find a walk-in clinic fast

Chat with a nurse to quickly locate a nearby clinic with open availability. Most appointments are booked within 24 to 48 hours.

[Book Now](#)[How It Works →](#)[Find a walk-in clinic fast](#)[Book Now](#)

9 • [DOCTR.CA](#)

Prints the distance to this clinic as "1,000.0km", twice, on the same line as its Surrey address. Calls it a walk-in. Unclaimed.

Source: [doctr.ca](#). Captured August 15, 2026.

SURREY & SOUTH SURREY · FAMILY-CENTRED CARE

Healthcare that works *together*, for families like yours

Family doctors, walk-in care, and on-site specialists under one roof — so your care is coordinated, your story isn't repeated, and answers come faster.

[Book Appointment](#)
[Find a Location](#)

2 Surrey clinics 29 physicians 6 days a week

One connected team

Same-day & phone appointments

WHAT WE DO

Care that connects, under one roof

10 · ICOLLAB HEALTHCARE, SULLIVAN & SOUTH SURREY

What a patient finds one search later: a booking button, a new-patient form, and a section built to recruit doctors. It publishes its own numbers on the homepage: 2 clinics, 29 physicians, 6 days a week.

Source: icollabhealthcare.com. Captured August 15, 2026.



Medical Clinic
&
Pharmacy

Home

Pharmacy

Home Monitoring

Services ▾

About Us ▾

Resources

Contact Us



**Book An
Appointment**

White Rock / Surrey

Your Partner In Health.

- ✓ Your Prescriptions, Our Expert Advice
- ✓ Expert Medication Reviews Tailored for You
- ✓ A Warm Family-Friendly Experience Every Visit

 **Book An Appointment**

 **Download Intake Form**



Download
Intake
Form



Transfer
Your
Prescriptions



Travel
Vaccinations
&
Consultation



Explore
Services



Our Services

Convenient, Quality Care in Surrey and White Rock

At our medical clinic and pharmacies in Surrey and White Rock, we provide comprehensive care tailored to our patient's needs. From urgent visits to routine check-ups and specialized treatments, our team is committed to



11 • CITYMED HEALTH, SURREY & WHITE ROCK

Book an appointment, download the intake form, transfer a prescription, all three offered above the fold, before a patient has scrolled once.

Source: citymedhealth.ca. Captured August 15, 2026.



NOW ACCEPTING NEW PATIENTS

Dr. Stephen is currently accepting new patients at Sullivan Medical Clinic.

[JOIN DR. STEPHEN'S WAITLIST](#)

Accessible Healthcare for All Ages, in Surrey BC

Accessible Healthcare for All Ages

[Book an Appointment](#)

Cancellation Policy: \$40 fee within 24 hours. Free with 24-hour notice.

About Us

12 • SULLIVAN MEDICAL CLINIC, SURREY

Names the doctor accepting patients and says so in a banner across the top, with a waitlist to join, online booking, and the cancellation policy printed on the homepage.

Source: sullivanmedicalclinic.ca. Captured August 15, 2026.



Hilltop Medical Clinic

Family Care. Better Health. Happier Lives

Hilltop Medical Clinic

We have proudly served the local community and beyond since 1972, dedicated to providing exceptional care. Our commitment to quality and satisfaction has been our guiding principle for over four decades.

Thank you for being a part of our journey!

Family Practice Hours

Monday - Friday: 9:00am - 5:00pm



13 • HILLTOP MEDICAL CLINIC, SOUTH SURREY

The plainest site of the four, and it still publishes real hours, a Meet The Team page, a walk-in page and a careers page. Serving the area since 1972, and it says so.

Source: hilltopmedical.ca. Captured August 15, 2026.

One owned site, plus claiming the six unclaimed listings, fixes all nine of the first group at once. The last four are what the comparison looked like.

One thing to build, two to consider.

Website Foundation

THE MAIN ONE

- A real, owned site: home, services, contact, real hours, languages spoken.
- One phone number and one set of hours a patient can trust. **Checked August 15, 2026: not one of these listings can actually book an appointment.** Medimap shows a “Book Appointment” button with nothing behind it, and Doctr offers to book the patient into a different clinic.
- **Two pages carry the succession question:** a roster naming who practises here, and a page for doctors considering joining. Neither exists today.

Reputation System

OPTIONAL

A simple ask after a good visit, plus real replies to the reviews already there. Two people read that rating before they ever call: a patient deciding whether to trust the clinic with their family, and a doctor deciding whether this is a practice worth joining. Right now it is the only thing either of them can find.

Online Booking

OPTIONAL

Patients pick a reason in plain words, then a real time out of the clinic’s own schedule, at 11pm if that is when they are awake. Not a form that emails the office: it reads live availability and writes the appointment back. Every clinic in the comparison runs one. **The phone stays exactly as it is.** Two things to know up front. The platform is a monthly subscription in the clinic’s own name, around \$86 per doctor per month at today’s published prices, and it has to connect to the clinic’s medical records software, so the first question is which one you run. If that software cannot support live booking, the fallback is a callback request form: name, phone, preferred window, **no symptom field**, landing straight in the clinic’s inbox for the front desk to work as a list instead of holding the line.

— THE ORDER

What comes first, and why.

A dependency order, not a menu. One step is slow enough that starting it late costs a season.

STEP	WHY IT SITS HERE	WHEN YOU'D SEE IT
1. Website Foundation Start here	Everything else attaches to it: listings, reviews and online booking all need a site to point to.	Live in 2-3 weeks
2. Listings correction comes with the site	Claim the unclaimed listings, fix the conflicting hours, point every directory at the new site. Fastest relief: stops patients arriving at the wrong time.	Days, not months
3. Reputation System Start early	Third by urgency but slowest to move, so start it early. Roughly 30 new five-star reviews shift 3.3 to 3.6; about 100 reach 4.0.	3-12 months
4. Online booking After the site is live	The only piece that changes how the front desk works, so it comes after the team has seen the rest settle in. Needs the clinic's medical records software confirmed first, because booking has to read and write the real schedule.	Weeks after launch

Step 1 is the only one that has to happen. Step 2 comes with it. Step 3 is worth starting early purely because it's slow.

Who this actually helps.

It is not more patients. You already have those. What changes is the friction between the clinic and the people already trying to reach it.

For you

Fewer things landing on your desk.

- **A front door you finally own.** Hours, policies, who practises here: published once, not explained one patient at a time.
- **Reviews stop being something that just happens to you.** Right now only the loudest complaints get posted. A steady ask brings in the quiet, satisfied majority too.
- **It helps recruiting, not just patients.** A doctor deciding where to work looks you up first. Right now there's nothing to find.

For your staff

The phone stops carrying every question.

- **"Can I be seen today?" arrives as a form, not a call.** Staff call back when there's room.
- **Repeat questions answer themselves.** Hours, parking, what to bring, all on the site instead of being said a dozen times a day.
- **Fewer patients showing up on wrong information.** Cortico and Medimap each list this clinic twice with different hours, and Pathways, HealthLink BC, OATRx and Doctr.ca each publish a version of their own. A patient acts on whichever one they find first.

For the clinic

The reputation catches up to the care.

- **What people find matches what the clinic is.** 148 reviews represent years of real volume, barely visible right now.
- **Stops being a tenant on other people's platforms.** Cortico, Medimap and OATRx can change their listing any time. A site the clinic owns, they cannot.
- **Stands next to comparable clinics, not behind them.** Every one we checked in Surrey and White Rock has its own site.

What this does not do: asking more patients for a review brings in the quiet, satisfied majority who never think to leave one. It does not change what happened during a visit that genuinely went wrong. Those complaints still need answering as care.

— NEXT STEP

Worth fifteen minutes?

This document is a review, not a proposal. Nothing in it asks for a decision.

If any of it is useful, the quickest place to start costs nothing to discuss: six of the eight listings are sitting unclaimed right now, both Cortico pages, both Medimap pages, OATRx and Doctr.ca, which means the practice can take control of them and correct the hours whenever it chooses, at no cost. Happy to walk through that, or through any of the rest of it.

Justin Ip • (778) 862-9012

